

Refugee Center for Health

Location: 222 Alexander Street, Rochester, NY 14607

Parking: There is a parking garage across from the front door and they'll give you a parking pass at the clinic's check in desk, or you can park right on Alexander – there always seems to be a spot on the street and it's free.

How to Check in: Walk up the sidewalk to the big glass doors. Inside the lobby, take the elevators on your left to the second floor. Then walk straight down the hall and take the second set of elevators to the fourth floor. On your left is the doctor's office. You can help check them in here. They will have an interpreter available during the appointment. You can wait for them in the waiting room during the appointment.

Lab and Pharmacy: Both the lab and the pharmacy are on the second floor – so you would take the elevators back down to the second floor, turn right, and the bloodwork lab is on the left and the pharmacy on the right. If they get prescribed any over the counter medication, we recommend that you bring them to the pharmacy, if you are able.

Pharmacy Payment: All of our clients will have Medicaid, but they do not always have their cards with them, or might not have received them yet, at the appointment. You can call the Volunteer Coordinator or Case Manager (both numbers should be listed on the file attached when you signed up to serve) to pay with our Credit Card over the phone, stop by our office to get our Credit Card and purchase it at the CVS right near us, or you can pay with your own card and save the receipt for reimbursement.